

GRACE

LEADING THROUGH

UNDER

CHANGE AND CRISIS

PRESSURE

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Action Plan No. 1

Taking Care of Our People

- What are my employees' greatest strengths?
- What is holding them back from achieving their best?
- What can I do to help them succeed?
- Who can I assign as team leaders to help my people think through issues?
- Who can I assign as team facilitators to encourage improved teamwork?
- Who on my team is in need of special attention?
 - Needs additional training
 - Would like professional development
- Who on my team is dealing with a personal crisis? How will I find them help?

Big question:

What do I need to do now to become the leader my people need now?

Action Plan No. 2

Taking Care of Myself

- How am I feeling right now?
- What could I do to feel better physically?
- What could I do to feel better mentally?
- What could I do to feel better spiritually?
- What can I STOP doing now to improve my outlook?
- What can I START doing now to improve my outlook?
- Who can I ask for assistance on business challenges?
- Who can I discuss personal issues?

Big question:

What do I need to do now to become the best at how I lead?

Action Plan No. 3

Planning for the Future

- What is the vision of our organization? (*What do we want to become?*)
- What is the mission of our organization? (*What is it we do?*)
- What are the values of our organization? (*What holds us together?*)
- What are the skills missing from my team?
- What are the talents missing from my team?
- How can I recruit the talent we need and the skills we need to succeed?
- How do we measure success?
- How will we know when change has succeed?

Big question:

What do I need to do now to plan for the future?